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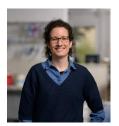
Tradition meets modern cloud technology

Cloud Only & Modern Workplace

The Schaub Maler AG, traditionally equipped with an Onprem hybrid infrastructure, sought a complete realignment and modernization of its IT infrastructure. The main goal was to transition to a contemporary fully cloud-based solution and a comprehensive managed service. Baggenstos supported this transition, focusing on consolidating the local infrastructure and replacing it with modern cloud technologies. Challenges, such as individual support for employees and migration of data, were mastered through targeted training and precise planning. The end result is an efficient, secure and future-oriented IT system that optimally supports the needs of Schaub Maler AG.

Schaub Maler AG

Painting, spraying, plastering - Schaub Maler masters the whole range. For over 120 years, they have stood for quality work and a high level of expertise as well as individual, holistic solutions for interiors and exteriors. Plasterers and painters work hand in hand for particularly efficient processes and first-class results. They are at work wherever you are. Where you live and work, shop and linger - from historic listed buildings to modern new construction. In doing so, Schaub Maler not only convinces with high-quality craftsmanship, but also offers excellent services, using various special techniques. Always with the aim of maintaining the value of your property and offering you an all-round perfect service.



«In Baggenstos we have found a reliable partner who, like us, attaches great importance to quality and service. With its support, we have reached an important digital milestone.»»

Fabienne Schaub, Operations Manager Zurich, M.A. HSG, Dipl. Malermeisterin states:

Kristin Bloch, commercial and legal manager of Schaub Maler, is pleased about the modernization:

«We offer our customers modern services and, although we are a traditional company, we move with the times. A future-oriented IT basis is therefore of particular importance to us. Thanks to the speedy and pleasant cooperation with Baggenstos, the introduction of the modern Cloud Workplace as well as a comprehensive operating service was a brilliant success. Despite the demanding and time-consuming project, everyone involved was highly motivated and contributed to the success of the project.»



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Victor D'Angelo, Project Manager, speaks on behalf of the employees:

«Thanks to the partnership with Baggenstos, we employees have successfully mastered the leap into cloud technology, which allows us to work more efficiently, flexibly and future-proof.»

Initial situation and objective

Schaub Maler AG wanted to transition from a current hybrid infrastructure to a fully cloud-based solution. At Schaub Maler AG, the focus was on an ambitious objective: the existing local infrastructure was not only to be consolidated, but completely replaced by cloud technologies. To meet this requirement, the following core requirements were defined:

- Observance of established IT principles
- Modernization and minimization of physical, on-site infrastructure
- Predominant prioritization of cloud services
- Implementation of services such as monitoring, maintenance, service desk and support

Key figures

- Users and clients: 24
- No local servers
- SLA according to OCV for infrastructure and network

Solution & Implementation

Through a detailed service audit by Baggenstos, Schaub Maler decided on the following realignments to its IT service offerings:

- Identity Management with a cloud-only approach, Multifactor Authentication, and Conditional Access.
- Use of Teams for collaboration and OneDrive for Business for employees' personal storage
- Integration of cloud services, such as Exchange Online, client management via Intune, Microsoft Defender for Cloud, and Endpoint
- Network enhancements at the Zurich site, such as WLAN

The main goal of this project was to source all services - apart from network hardware and endpoints - directly from the cloud. This was achieved by using M365 services, Azure, Printix, Skykick and Abacus in a SaaS model.

Challenges

As with all IT projects, there were certain challenges. In particular, the individual support of the employees during the changeover required close supervision. The Baggenstos team recognized the importance of this intensive support and provided specific training as well as close personal support. As a result, the understanding of each individual in the company had grown, which in turn helped for a seamless integration of the new systems.



Results

We can identify the following concrete benefits and results for Schaub Maler AG:

- 1. **Cost & efficiency:** the transition reduced operating, maintenance and hardware costs and created financial flexibility by eliminating large upfront investments.
- 2. Access & mobility: with cloud solutions, employees can access data and applications from anywhere, which promotes flexibility and mobile working.
- 3. **Timeliness & security:** cloud services provide automatic updates for latest features and security measures. Features such as multifactor authentication and Microsoft Defender protect against potential threats.
- 4. **Centralized management:** integrated management tools allow IT teams to centrally manage resources, set policies and monitor network health.
- 5. **Reduced physical infrastructure:** the need to maintain physical servers and other hardware on site is dramatically reduced, freeing up space and resources.
- 6. **Reliable support:** with services such as ServiceDesk and Monitoring, the organization has constant support and monitoring to proactively identify and resolve issues.
- 7. **Collaboration Encouraged:** Tools like Teams enable effective collaboration, regardless of the employee's location.



Schaub Maler AG is now optimally equipped for the digital future. With a more efficient, scalable and secure IT system, the needs of the company are supported and promoted.

Why Baggenstos?

Schaub Maler was looking for a partner who shares and understands their high quality thinking. As an SME, they place great value on working with companies that share your standards and company culture. Baggenstos proved to be the ideal partner.

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